

Quality Policy Statement

Our Vision

"To ensure that the products and services supplied by TMJ shall be of the highest standard and comply with national standards as well as the specification and requirements of the customer."

Purpose

Taylor Made Joinery Interiors Ltd (TMJ) has a reputation within the industry for the supply of products and services requiring craftsmanship skills of the highest order. These skills supported by workshop facilities and state of the art machinery are supplemented by a management control system complying with the requirements of ISO 9001:2015.

Scope

The Board of Directors are committed to continual improvement of quality across all areas of TMJ's operations and to remain at the forefront of implementing best practices initiatives within our business and management systems whilst mitigating risks.

TMJ understand all applicable requirements of our customers and interested parties and are committed to fulfilling our obligations; Statutory, Legislative and Contractual by:

- Quality of design, finish and installation
 - Ensuring adherence to plans and specifications using approved construction methods and implementing quality control checks at all stages of the design and building process
- Quality products and materials used
 - Specifying approved materials, verifying compliance with the correct codes and standards, and ensuring the correct storage and handling to prevent damage or degradation
- Competent staff
 - Ensuring that all personnel are adequately trained and have the correct skills, knowledge and behaviours to perform their assigned duties, including understanding and implementing quality management policies and procedures
 - Establish procedures for selecting and managing subcontractors to ensure they meet quality and safety requirements, and holding them accountable for their work
- Effective management system
 - Establishing a process for reviewing quality performance, identifying areas for improvement and implementing corrective actions to enhance quality and efficiency
 - Ensure accurate and up to date records of all quality related activities, including inspections, tests and corrective actions
- Compliance
 - Ensuring all work complies with the relevant building codes, standards and regulations, including those relating to structural integrity, fire safety and accessibility



Responsibilities

'All people who carry out services on behalf of TMJ will do so to the highest standard of their ability.'

TMJ will ensure all employees, operatives and contractors understand their accountabilities and responsibilities for the management of Quality by providing appropriate training via inductions and refresher training and will be communicated on staff notice boards, internal intranet system, as well as being available to the public and interested parties upon request, or it can be viewed on our website

Review

The policy will be subject to regular reviews, but at least annually. The Board of Directors will ensure any recommendations are considered and implemented where practical.

Signed

A handwritten signature in black ink, appearing to be 'Tim Coll', written over a horizontal line.

Tim Coll,
Managing Director
5th January 2026